

Infection Control Cleaning Guidelines (Version 1 as at 25/3/20)

Baseline Cleaning

TfNSW expects all Transport Operators to continue to undertake their regular baseline cleaning regimes so as to ensure a positive customer experience.

Additional Infection Control Cleaning (additional to the baseline cleaning)

As notified in an email dated 18/3/20, TfNSW sought medical advice concerning the frequency and standard of cleaning suggested for Public Transport.

At that time TfNSW recommended the following additional cleaning be undertaken:

- A minimum of once daily, or more frequently where possible, the wiping down of all frequently touched hard surfaces for example all hand rails, stanchions and seat frames, using greater than 60% alcohol or a disinfectant recommended by the NSW Clinical Excellence Commission at the following link.
http://cec.health.nsw.gov.au/_data/assets/pdf_file/0007/567988/Infection-Control-Primary-and-Community-Care-2019-nCoV.pdf
- Prior to commencement of a driver's shift change, the attention to the driver's cabin work area, including wiping down of the driver's console, steering wheel and all other controls within the driver cabin area. Similar protocol to take place for Ferry Masters.

Please note that TfNSW now expect that this cleaning will be implemented across all modes as soon as reasonably practical and until further notice is given.

Please see the next page for guidance on what this means in practice for buses, on demand, ferries and light rail.

Enhanced Additional Infection Control Cleaning

TfNSW is now requesting that each Operator identify what more we can do to increase the infection control cleaning being undertaken. This basically involves increasing the frequency of the Infection Control Cleaning.

Please note that this must be undertaken in a manner which does not impact customers or services.

One example is to base cleaning crews out on the network who can undertake cleaning between services. For example they may be located at:

- key interchanges and layovers for buses
- light rail termini (Circular Quay and Randwick)
- major wharves where ferries berth for a while

We understand it will just allow for a quick clean and perhaps not the entire vehicle or vessel. Please contact your Contract Manager to nominate how you might be able to increase the frequency of infection control cleaning.

What does this mean in Practice? – Guidance only

Bus	Ferry	Light Rail
Buses Daily cleaning of high touch points with disinfectant (as specified above) on all buses, ie:	Vessels Daily cleaning of high touch points with disinfectant (as specified above) on all vessels, ie:	LRVs Daily cleaning of high touch points with disinfectant (as specified above) on all LRV's, ie:

<ul style="list-style-type: none"> • All touch points in the Drivers compartment and dashboard (including handbrake control, blinker and wiper controls, switches and buttons) • Radio Handset • Opal machine and readers • All Hand railings (including door railings) • High level grab handles • Seat grab handles and seat tops • Spray on biocidal surface sanitiser to all surfaces (if available) • Hand sanitiser and alcohol based wipes for drivers (if available) • public toilets (where cleaning is undertaken by the Transport Operator) • toilet facilities at communal bus layovers (where cleaning is undertaken by the Transport Operator) <p>On Demand Vehicles</p> <ul style="list-style-type: none"> • All touch points in the Driver’s dashboard (including blinker and wiper controls, switches and buttons) • Any driver tablets • Any contactless payment machines • All Hand railings (including door railings) • High level grab handles • Seat grab handles and seat tops • Spray on biocidal surface sanitiser (if available) • Hand sanitiser and alcohol based wipes for drivers (if available) 	<ul style="list-style-type: none"> • All touch points in the Master cabin/wheelhouse • On board ticket machines (if applicable) • All Hand railings (including door railings) • Seat grab handles and seat tops • Toilets • Spray on biocidal surface sanitiser to all surfaces (if available) • Hand sanitiser and alcohol based wipes for drivers (if available) <p>Wharves (where cleaning is the responsibility of the Transport Operator)</p> <ul style="list-style-type: none"> • Seats • Hand rails • Opal card machines • Ticket Machines • All touch surfaces • Toilets (where cleaning is undertaken by the Transport Operator) 	<ul style="list-style-type: none"> • All touch points in the Drivers compartment and dashboard • Radio Handset • Hand rails and grab handles • Spray on biocidal surface sanitiser (if available) • Hand sanitiser and alcohol based wipes for drivers (if available) • Spray on biocidal surface sanitiser (if available) • Hand sanitiser and alcohol based wipes for drivers (if available) <p>Platforms</p> <p>Daily cleaning of:</p> <ul style="list-style-type: none"> • Wooden seats • Metal hand rails • Stair hand rails • Opal card machines • Ticket machines • Advertising boards • Lift buttons and all touch surfaces • Toilets (where cleaning is undertaken by the Transport Operator)
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