



busnsw
2024 MEMBER
CONFERENCE

SHIFTING GEARS

Adapting

TO A DYNAMIC LANDSCAPE



9-10
OCT
2024

**WESTERN SYDNEY
CONFERENCE CENTRE**
(PULLMAN SYDNEY PENRITH)



Dear Members,

On behalf of the BusNSW Board of Management, I am pleased to invite you to register for the BusNSW 2024 Member Conference, taking place at the Western Sydney Conference Centre in Penrith on 9 and 10 October 2024.

With the NSW Government addressing the NSW Bus Industry Taskforce reports and recommendations, the renewal of rural and regional contracts underway, and the transition to zero emissions accelerating, this year's conference promises to be a pivotal event. Attendees will have the opportunity to hear directly from Ministers about the delivery of bus services and efforts to enhance reliability and equity across the state.

Our industry is undergoing significant transformation. Delivering high-quality passenger services requires a productive partnership approach to contracting, a robust regulatory environment, and an effective fleet planning and procurement model. As we transition to a zero-emissions bus fleet, continue to tackle staffing challenges, and plan for network and service improvements, it's more important than ever to exchange ideas, discuss challenges, and strategise for the future.

The conference theme, **Shifting Gears: Adapting to a Dynamic Landscape**, reflects the need for operators, suppliers, and government to keep pace and adapt in this evolving environment. Given our unique role in operating heavy vehicles to serve the public, safety remains a top priority. Key discussions will include passenger communication, safety regulation reforms, and workforce development.

The event program extends over one and a half days, with conference

sessions and a cocktail function on Wednesday 9 October, followed by a full day of sessions and a conference dinner on Thursday, 10 October 2024. You'll have numerous opportunities to raise issues and ask questions during the panel sessions and connect with fellow operators and suppliers at the various networking functions.

Day 1 will focus primarily on rural and regional bus contracts and operations, though many topics will be relevant to all operators and industry suppliers. Day 2 will cover a wide range of content pertinent to contracted operators, the long-distance, tourist, and charter sector, as well as industry suppliers.

A full **Conference Program** is available via the conference page on the BusNSW website or by contacting BusNSW.

Accommodation is available at the **Pullman Sydney Penrith**, which adjoins the Western Sydney Conference Centre, or the **Mercure Penrith**, which is opposite.

Members are encouraged to register early for the conference to take advantage of the "early bird" discount.

BusNSW would like to thank its Platinum and Gold Partners for their support, and we look forward to your participation in what promises to be an informative and inspiring event.

Regards,

Matt Threlkeld,
EXECUTIVE DIRECTOR

Venue and Accommodation

Western Sydney Conference Centre 83 Mulgoa Road, Penrith

Located less than an hour from Sydney, the Western Sydney Conference Centre offers a perfect blend of convenience and style. This new state-of-the-art facility provides a multi-functional event space, five-star Pullman Sydney Penrith, premium dining options and easy access to the Penrith region which is brimming with an assortment of entertainment and activities.

BusNSW has negotiated discounted accommodation rates for the conference at both the **Pullman** and **Mercure** hotels, however rooms are subject to availability. To book your stay and take advantage of these special rates, members will need to visit the **BusNSW 2024 Member Conference Page** on the BusNSW website.



Conference Program Highlights

- **Minister for Transport's Address:** Insights on the areas identified by the NSW Bus Industry Taskforce and progress on recommendations to date.
- **Minister for Regional Transport and Roads Address:** Key priorities and initiatives for the bus industry in rural and regional NSW.
- **Keynote Address:** Inspiring perspectives to challenge your thinking and drive industry enthusiasm and innovation.
- **Transition to Clean Energy:** Strategies for procuring and managing a zero emissions fleet, infrastructure, and technology to support effective service delivery.
- **Bus Industry Workforce Strategy:** How to support a sustainable workforce, including new and innovative training programs to meet industry needs.
- **NSW Government Program Updates:** Insights into upcoming government initiatives, the rollout of tracking and customer information systems, including performance measurement.
- **Accreditation Reforms:** Updates on the NSW Bus Operator Accreditation Scheme, regulatory oversight and other safety initiatives.
- **Safety Management:** Understanding your business's role and responsibilities in maintaining the safety of heavy vehicles on the road.
- **Opportunities for Long Distance, Tourist, and Charter Sector:** Exploring new growth areas including developments at Western Sydney International Airport.
- **Industry Expert Forum:** Breakout session exploring topics including service delivery, asset management, network planning, infrastructure priorities, technology, employee relations, contracts and regulation.

Summary of Conference Topics

- NSW Bus Industry Taskforce Recommendations and Government Response
- Next generation Rural and Regional Bus Service Contracts Update
- TfNSW Safety, Policy and Regulation Update (including BOAS reforms)
- Insights from OTSI Bus Safety Investigations
- Bus Procurement, NSW ZEB Program and Asset Management
- Building a Sustainable Workforce and Bus Driver Training
- Road Safety and Chain of Responsibility
- Western Sydney International Airport and Opportunities for the Bus and Coach Industry

Networking Opportunities

▶ COACHAIR NETWORKING DRINKS - DAY 1

Wednesday 9 October 2024, 5:00pm – 6:00pm

Location: Foyer Area – Western Sydney Conference Centre

▶ VOLVO COCKTAIL FUNCTION – DAY 1

Wednesday 9 October 2024, 7:00pm – 10:00pm

Location: Squires Terrace - Penrith Panthers

▶ INTO TRAINING AUSTRALIA HAPPY HOUR - DAY 2

Thursday 10 October 2024, 4:30pm – 5:30pm

Location: The Backyard, Penrith Panthers

▶ BLK AUTO PRE-DINNER DRINKS – DAY 2

Thursday 10 October 2024, 7:00pm – 7:30pm

Location: Foyer Area – Western Sydney Conference Centre

▶ AUSTRALIAN BUS & COACH CONFERENCE DINNER – DAY 2

Thursday 10 October 2024, 7:30pm – 11:00pm

Location: Function Room 3 – Western Sydney Conference Centre

5 REASONS YOU SHOULD ATTEND



NETWORKING

Connect with industry peers, supplier partners, and government leaders.



INSIGHTS

Exclusive updates on the latest government projects and programs, industry trends and innovations.



DEVELOPMENT

Discover new opportunities and enhance your skills and knowledge through participation.



ADVOCACY

Influence industry policies and priorities through discussions and collaboration.



RECOGNITION

Gain inspiration from best practice and success stories.

Registration Options

Registrations for the **BusNSW 2024 Member Conference** must be made via the online booking link and payment is required by credit card at the time of booking.

BusNSW Members will be sent an email invite with a dedicated booking link.



Book before 9/8/24 to access the reduced early bird rates for Full Delegate and Social Delegate packages.

PACKAGES FOR MEMBER CONFERENCE (9 & 10 OCTOBER 2024)		EARLY BIRD FEE (Including GST)	FEE AFTER 9/8/2024 (Including GST)
Full Delegate	Includes conference day 1 and day 2, morning tea, lunch, afternoon tea, networking drinks, cocktail function, happy hour & conference dinner	\$495	\$583
Social Delegate	Includes morning tea, lunch, afternoon tea, networking drinks, cocktail function, happy hour and conference dinner	\$396	\$462
Cocktail Function	Includes cocktail function only	N/A	\$99
Conference Day 1 Delegate	Includes day 1 conference sessions, morning tea, lunch, afternoon tea and networking drinks	N/A	\$165
Conference Day 2 Delegate	Includes day 2 conference sessions, morning tea, lunch, afternoon tea and happy hour	N/A	\$231
Conference Dinner	Includes conference dinner only.	N/A	\$176

Cancellations

Any alterations and cancellations to conference registrations must be notified in writing to BusNSW via events@busnsw.com.au

No refunds will be given to those cancelling after 18 September 2024; however, a substitute delegate will be accepted.

Further Information

For further information please contact BusNSW on **(02) 8839 9500** or via events@busnsw.com.au

BUSNSW PLATINUM PARTNERS



BUSNSW GOLD PARTNERS

